Integrity
Compassion
Professionalism

Policing Plan Performance Fraud Slides Example

Quarter 1 2026/27

Performance Summary

Strategy Pillar	Performance Framework Headline Measure	Reporting Frequency	Latest Performance Assessment*	Data Maturity Assessment
Transform the national policing response to fraud, economic and cyber crime	Crime Reduction	Quarterly		
	Proactive Pursue	Quarterly		
	Stop & Block Protect	Quarterly		
	Traditional Protect	Quarterly		
	National Leadership Quality	Annually Q4		
Put victims at the heart of everything we do	Public Trust & Confidence	Quarterly		
	Reactive Pursue	Quarterly		
	Local Policing Response	Bi-annually (Q1 and Q3)		

Executive Summary

Transform the national policing response to fraud, economic and cyber crime

Put victims at the heart of everything we do

Transform the national policing response to fraud, economic and cyber crime

Crime Reduction

Quarterly performance RAG	Data trend

Measure
At least a 10% reduction in average loss for Policing Control Strategy Fraud types – Abuse of Position, Courier Fraud, Romance Fraud (UK based), Investment Fraud.

Success measure reporting
Success will be measured by quarterly changes in the rolling 12-month median loss for each fraud type, with RAG ratings applied so that a quarterly success is recorded as green, modest improvement or minor increases are Amber, and significant increases are Red. A data trend will also be supplied looking for statistically significant changes across the data points.

How will this be reported
To report on this, we will use the loss figures for each of the control strategy fraud types from Report Fraud.

These will be combined to show the rolling 12-month median loss for the four control-strategy fraud types, updated quarterly to show whether victim harm is increasing or decreasing beyond normal tolerances.

Seasonal patterns will also be reviewed, and changes in median loss will be assessed alongside report volumes and losses per type to distinguish between genuine shifts in financial harm and fluctuations caused by increases or decreases in reporting as well the alignment to specific intensifications.

In response
Conclusions and recommendations will be added here to determine how performance can be improved in future quarters and what action is needed to improve or maintain in this area.

Proactive Pursue

Quarterly performance RAG	Data trend
	⇨

Measure
At least a 10% increase in total national value receipted from successful Asset Recovery proceedings.

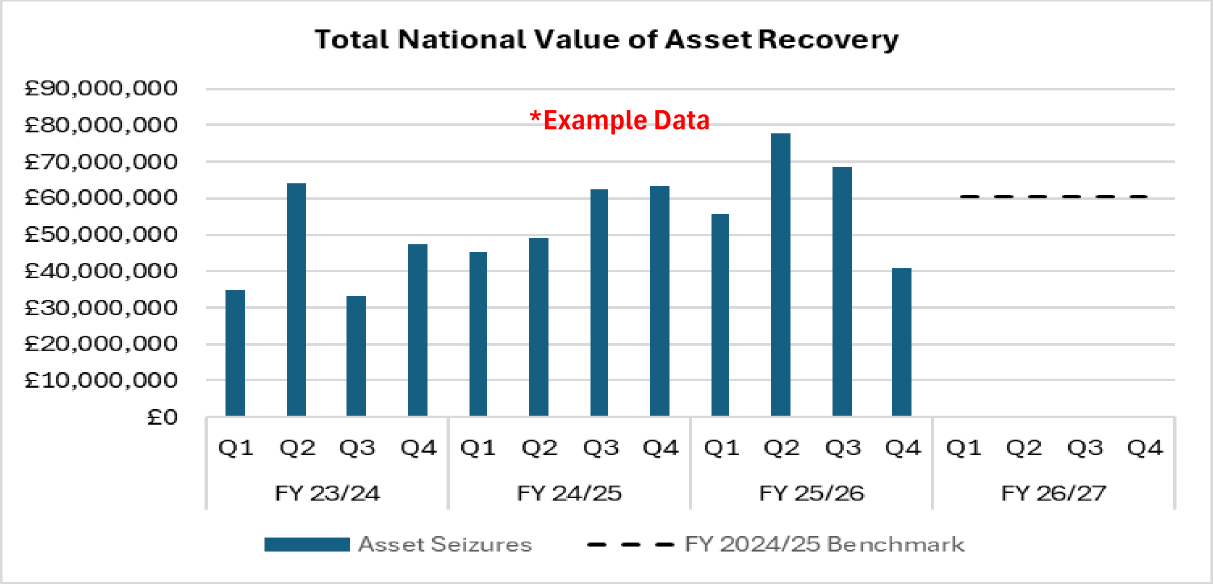
Success measure reporting
Success is evidenced on a quarterly basis by an increasing rolling 12-month total of national asset recovery, targeting ≥10% growth against the baseline for the last 3 years.

Green at ≥10% , Amber for modest gains, and Red for reductions.

A data trend will also be supplied looking for statistically significant changes across the data points to show long term trends.

How will this be reported
This will be based on the overall count of asset recovery compared to the average across the past 3 years (2023/4-2025/26) plus 10% from the NCA's published Joint Asset Recovery Data Dashboard.

This data set is subject to an approximate one-month lag this is due to the data being assured and cleansed by the team at the NCA. COLP cannot influence this lag and this may impact certain quarterly reporting where the timeframe between end of quarter and reporting are particularly small. Data for the latest period will be supplied and updated in the following quarter noting any differences made.



In response

Conclusions and recommendations will be added here to determine how performance can be improved in future quarters and what action is needed to improve or maintain in this area.

Stop and Block Cyber/Fraud Disruption

Quarterly performance RAG	Data trend
	⇨

Measure
At least a 1000% increase in the volume of instances where data sharing leads to offenders being stopped or blocked (ie removal of tech or finance identifiers enabling fraud, cyber and economic crime)

Success measure reporting
Success will be measured quarterly.

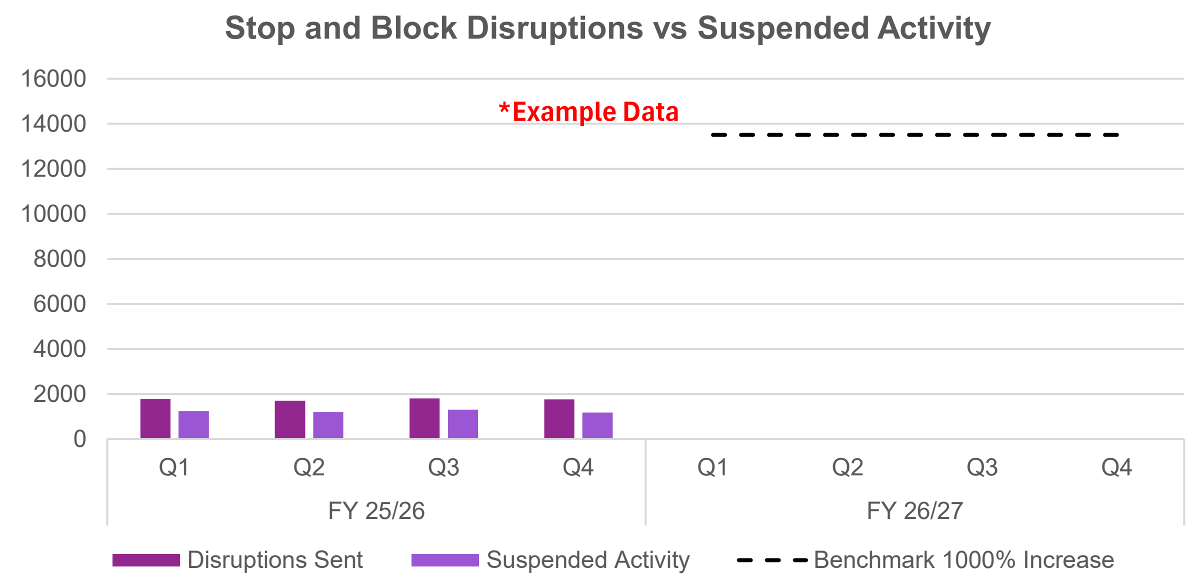
Confident data for confirmed removals is not available for past years this will need to be baselined in 2026/27.

As such in 26/27 the volume of referrals made will drive the quarterly performance and this will be compared against the service level for 27/28 once the baseline established. Work will continue to try and use alternative means to identify a baseline before April 2027 where possible.

A data trend will also be supplied looking for statistically significant changes across the data points to show long term trends.

How will this be reported
To report on this, we need to know the overall volume of disruptions sent to partners for removal, in addition to the total volume of confirmed takedowns from Report Fraud, such as confirmed removals of fraudulent websites, bank accounts, and other enablers, where police intelligence is sent to partners for action.

Data is still developing in Report Fraud and there may be a lag in the reporting of this by up to 1 month as the process develops. Data for the latest period will be supplied and updated in the following quarter noting any differences made.



In response
Conclusions and recommendations will be added here to determine how performance can be improved in future quarters and what action is needed to improve or maintain in this area.

‘Traditional’ Cyber/Fraud Protect

Quarterly performance RAG	Data trend
	⇨

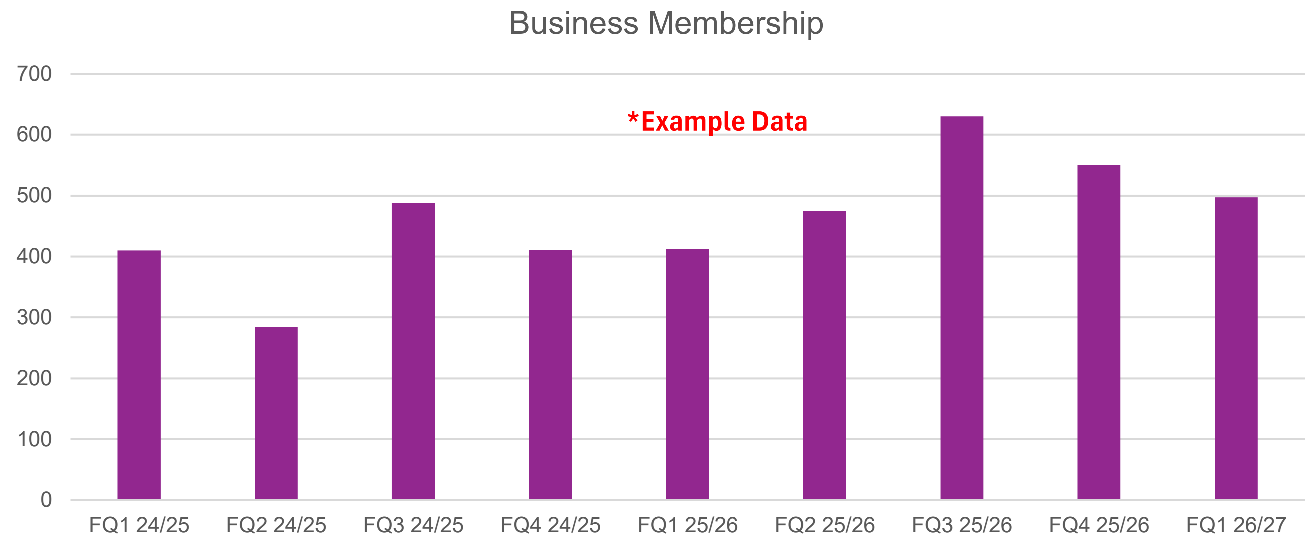
Measure
At least a 20% increase in the number of CRC businesses in membership

Success measure reporting
Success is evidenced on a quarterly, targeting ≥20% growth against the baseline for the last 3 years.

Green at ≥20% , Amber for modest gains, and Red for reductions.

A data trend will also be supplied looking for statistically significant changes across the data points to show long term trends.

How will this be reported
This is an overall count of active network memberships and is a cumulative total for active members at the end of each quarter; this is based on the original membership date in HubSpot. Which is facilitated by the CRC group.



In response
Conclusions and recommendations will be added here to determine how performance can be improved in future quarters and what action is needed to improve or maintain in this area.

‘Traditional’ Cyber/Fraud Protect

Quarterly performance RAG	Data trend

Measure
At least a 500% increase in the national brand partnership reach figures.

Success measure and reporting methodology Success will be measured by quarterly changes in reach figures. It is still being established if there is an appropriate baseline for reach figures.

If one is not available 26/27 will be used to establish a baseline for increasing and performance will solely be reported on quarterly changes.

In response
Conclusions and recommendations will be added here to determine how performance can be improved in future quarters and what action is needed to improve or maintain in this area.

Put victims at the heart of everything we do

Public Trust and Confidence

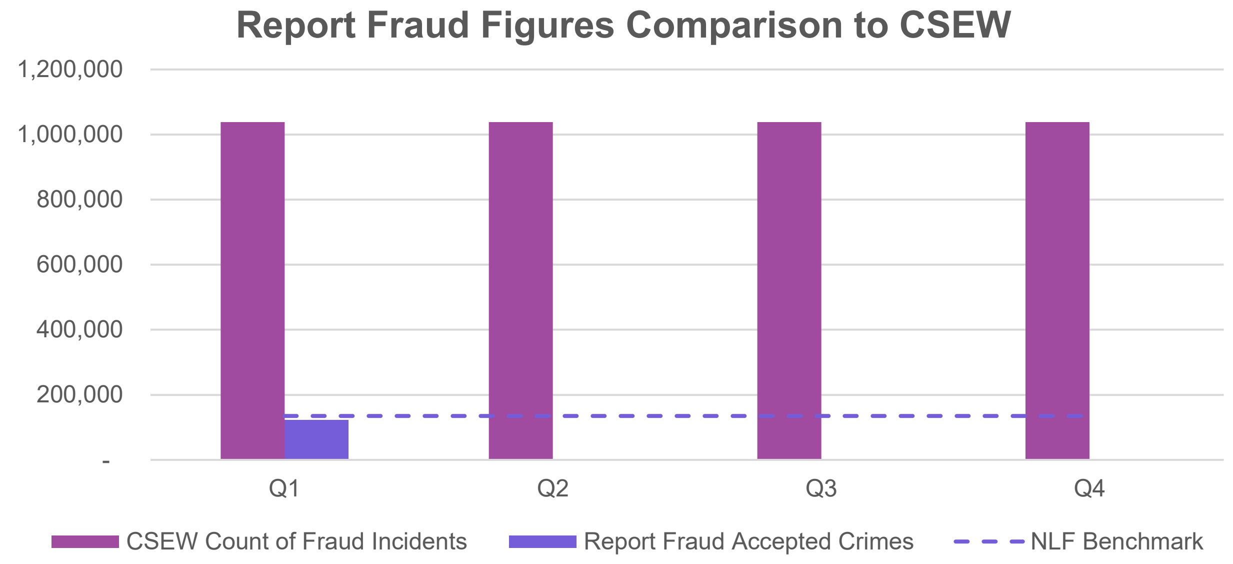
Quarterly performance RAG	Data trend

Measure
A reduction in the gap between Report Fraud reports and CSEW estimates from 89% of crime estimated to be unreported, to 85%, across the 3year period.

Success measure reporting
Success will be measured by a 1% reduction in the under-reporting gap between CSEW-estimated fraud and police-recorded Report Fraud data each year, using the previous year as a baseline.

How will this be reported
To report on this, we need figures from CSEW on fraud level which are available publicly by the Office of National Statistics.
These will be compared against the total volume of accepted crimes into Report Fraud (irrespective of reporting method e.g. CIFAS, phone , online).
Each quarter, pair the latest ONS CSEW YE estimate with the matching rolling 12-month RF total then calculate the gap and the direction of travel toward 85%.

*Example Data



In response

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Reactive Pursue

Quarterly performance RAG	Data trend
	⇨

Measure
Increase in Solved and resolved Outcome rate for all fraud crime reported to Report Fraud. At least a 5% increase across the 3 year period.

Success measure reporting
Success will be measured by a quarterly increase in the proportion of solved and resolved outcomes recorded in Report Fraud. As per the new outcome rate methodology identified by the Home Office for Crime reporting within the National Police Performance Framework.

How will this be reported
Data will be provided by Report Fraud for each quarter identifying the volume of outcomes overall and the breakdown across the categories of solved, resolved and unresolved thereby identifying outcome rate (this will be irrespective of when the crime was recorded or sent for investigation).

The change in that rate will be reported here including whether any changes are within normal tolerance levels or otherwise.

In response

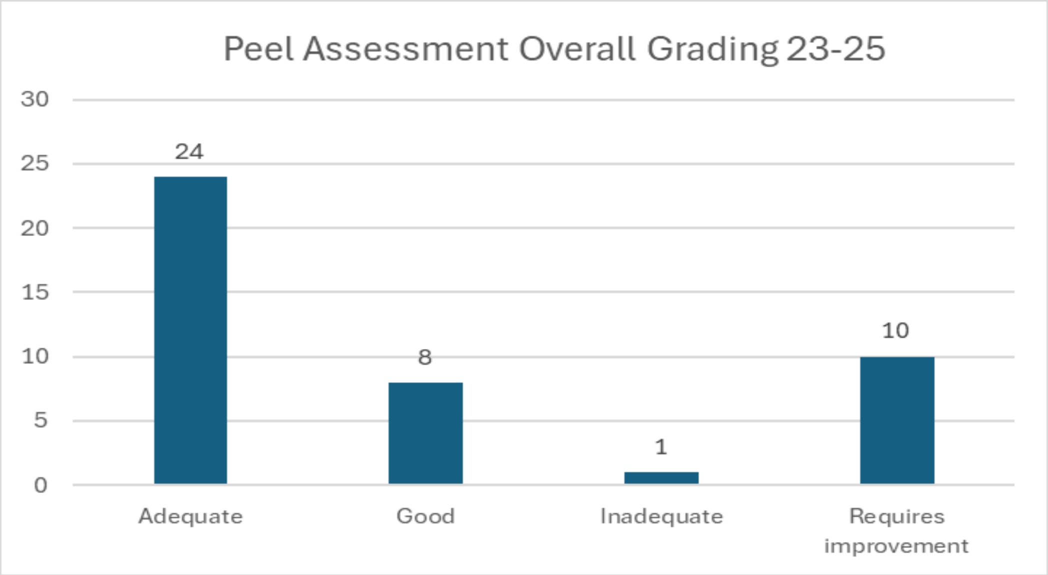
Conclusions and recommendations will be added here to determine how performance can be improved in future quarters and what action is needed to improve or maintain in this area.

Local performance in managing risk and serving the public

Measure
An increase in the proportion of forces achieve HMIC Outstanding, Good or Adequate (baseline from January 2026 when first moderated gradings will be released).

Success measure for reporting
Success will be measured by a bi-annually as report findings from PEEL are not released frequently.

How will this be reported
To evidence an increase in the proportion of forces achieving HMICFRS grades of Outstanding, Good or Adequate for fraud inspections, we need a centralised dataset that captures all moderated HMICFRS PEEL fraud gradings, beginning with the March release of the first tranche (following inspections conducted in July last year), which will form the baseline for the three-year performance period.
This will be collated through HMICFRS publications.



In response

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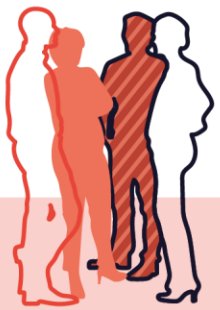
Appendices

Data Maturity Assessment

Performance Framework Headline Measure	Data owner	Data Maturity Assessment	Data Maturity Narrative
Crime Reduction	COLP		
Proactive Pursue	NCA		
Stop & Block Protect	COLP		
Traditional Protect	COLP		
National Leadership Quality	TBC		
Public Trust & Confidence	COLP		
Reactive Pursue	COLP		
Local Policing Response	HMICFRS		



Success Measure Reporting

Performance Framework Headline Measure	Success measure reporting
Crime Reduction	
Proactive Pursue	
Stop & Block Protect	
Traditional Protect	
National Leadership Quality	
Public Trust & Confidence	
Reactive Pursue	
Local Policing Response	

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